

October 11, 2016

Dear Patient:

Exciting news! I announced my retirement to you in my letter of August 4, 2016. Thank you for all of your well wishes and warm sentiments. Your friendship has provided me with an enriched career. I am going to miss you and keeping up with your lives.

Your well being remains my utmost concern. I want to make sure that anyone whom I recommend to you has the same sense of aesthetics, caution and integrity to give you the best care possible. Thus, I am thrilled to announce this exciting news.

In addition to endorsing Dr. Donald Altman for your general plastic surgery needs, I am pleased to introduce Dr. Melanie Ho Erb, a fellowship-trained ocular plastic surgeon and laser specialist who will be taking over my practice. To ensure a smooth transition and introduce you to Dr. Erb, I will continue to see patients until November 30, 2016.

I have known Dr. Erb when I was Chief of Ocular Plastic Surgery at the University of California, Irvine and the Beckman Laser Institute where I helped train her in eyelid surgery. She now has ten years' experience as an ocular plastic surgeon and has performed thousands of successful procedures.

Dr. Altman's practice will remain independent. He specializes in face and neck lifts, aesthetic breast and body contouring surgery.

Dr. Erb will take over my practice at our same location. Michelle will remain to extend the same warm, caring service to you. Dr. Erb specializes in laser cosmetic and reconstructive eyelid surgery, brow lifts, chin sculpturing and laser rejuvenation.

I know that you will be in good hands with Drs. Altman and Erb.

Please let us know if you wish to receive a copy of your patient files. On receipt of the signed authorization form that I sent to you in my previous correspondence, my office will forward a copy of your medical records to you or the physician you designate. Our contact information is (949) 727-0102, 16300 Sand Canyon Avenue, Suite 1007 Irvine, CA 92618. After my departure Dr. Melanie Ho Erb will be the custodian of your medical records at the same telephone number and location.

Sincerely,

Howard Conn MD

Enclosure from Dr. Erb

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